

Summer Research Assignment 3

Handing-in-date August 20, 2021

Level 3 Health & Social Care

You are a student of Health and Social Care hoping to specialise in Social services. You have been asked to produce a guide for other students about **CONTEXTS OF COMMUNICATION** (this is the title of your work).

Using the internet to help you, you will present any information as a booklet, essay or PowerPoint presentation and this may include diagrams and spider grams.

There are several contexts of communication and they include:

- One to one communication
- Group communication
- Informal communication
- Formal communication
- Communication between colleagues
- Communication between professional people and people using services (technical language)
- Communication with professionals
- Multi agency working (when would you get lots of different agencies working together)

For each one of the above contexts, you should **explain what they mean**.

Having done that, you should then **give an example in a Health and Social Care setting** – a setting is an environment such as a dentist, nursery school, hospital, doctors' surgery, social service centre or a care home, explaining who would be involved and how the conversation might go. (For example a one to one context might be between a doctor and a patient).