

Dear Parent/Carer,

Further to Mr Collins' letter dated 3 July, we have now launched our new parental information and communication system EduLink One. We will be solely using this system from September 1 2020 for all parental communication.

As a reminder EduLink One is a purpose built parental communication tool in the form of an iOS and Android App with support from a website for those unable to access the apps, which centralises all of the information platforms that we currently use.

It will provide the following services:

- Homework (solves previous issues and will replace Show My Homework)
- School reports
- Letters home
- Exam timetables and entries
- Behaviour and detention log
- Achievements and awards
- Absence reporting
- Contact details
- Medical information
- Lesson timetable
- School calendar
- Booking parents evening appointments
- Trip permissions

To access this new tool you will need to either:

1) Search for EduLink One (Overnetdata) from the Apple App Store or Google Play Store and install the app to a mobile device – you can have it on multiple devices if you wish.

2) If you do not have a device suitable for the app, you can access the same great features through the website at <https://www.edulinkone.com/#!/login>

Details of your username and initial password have been emailed to you. Please check your inbox/junk mail!

For your security, we recommend changing your password to something more familiar, yet secure on first login. This can be achieved by selecting the cog icon in the top left of the app next to your name and choosing the option of change password. If you have more than one child at the school, you will only require one account and all children will be visible through this.

All parental user guides will be available on the noticeboard section of EduLink One once you have logged in. A getting started user guide will be sent in a separate email.

Your child will also be using EduLink One to access their homework, timetable, attendance and weekly student bulletin. A full user guide for students, along with their login information will be sent to your child via their school email address.



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We suggest that you download the app and have a look around before the start of the new term. We hope you find this new system useful and easy to use. If you require further support please email the Data Team on erenicor@knoleacademy.org or ldykes@knoleacademy.org

Yours sincerely

Knole Academy Data Team